

QUALITY POLICY

Quality

Delmar Systems is committed to providing quality products and services to the energy and infrastructure industries we serve. Delmar Systems will always operate our business in a manner that consistently meets or exceeds the quality standards set by our stakeholders. To achieve this, we are committed to continuous improvement of our operations and the products and services provided by our company. We will always work toward providing the best-in-class equipment that our clients demand and work with industry partners to develop new methods and technologies to effectively service their needs.

Our Commitment

In our effort to meet the needs of our clients and industry, we are committed to:

- develop, implement, and maintain a management system based on the ISO 9001 standard
- consult with our employees, contractors, and their representatives
- monitor our activities to identify the changing needs and expectations of our customers, clients, and suppliers
- plan our activities with a risk-based approach
- develop and maintain effective company and department objectives
- maintain our company management systems consistent with recognized standards and meet all regulatory and client requirements
- always be open to and/or working on continuous improvement activities
- monitor and provide internal feedback on client satisfaction

A handwritten signature in black ink, appearing to read "John Shelton".

John Shelton

Chief Executive Officer
Delmar Systems